

Wyke Down Country Pub & Restaurant Touring, Caravan and Camping Park

Access Statement

Introduction

We strive to ensure that all visitors can enjoy the facilities and surroundings within the park. Our aim is to help in any way that we can and if you require any assistance during your stay or whilst planning your visit we will be delighted to assist. Our current facilities are as follows:

Pre-Arrival

- ◇ We cater for tents, touring caravans and large motorhomes.
- ◇ All details regarding the site are on our website: www.wykedown.co.uk
- ◇ We accept bookings via email, mail, telephone or in person.

Arrival & Car Parking Facilities

- ◇ The Reception area, Pub & Restaurant and the Golf Driving Range has a large tarmac car park.
- ◇ There are two disability car parking spaces beside Reception.
- ◇ Once registered at reception, guests will be issued with a pass card for access to the park via a large double gate.
- ◇ All bays are 4 metres wide and allow for rear access for vehicles.
- ◇ All facilities are clearly signposted with signs at each junction point.
- ◇ Signs are white with large black writing.

Main Entrance & Reception

- ◇ Access to reception is directly from the car park.
- ◇ There is a level pavement to the entrance.
- ◇ There is a hatchway for reception business at shoulder height.
- ◇ An accessible parking bay is outside reception for use while at the reception window.
- ◇ There is a toilet for the disabled and baby changing facilities adjacent to the reception. Please ask for key at reception or at the bar during bar opening hours.

Public Areas – General

- ◇ Roads are clearly marked on the site.
- ◇ The park is situated in the middle of beautiful countryside beside a country road.
- ◇ There is a toilet / shower block in the middle of the camping area.

Touring Facilities

- ◇ We have 69 all year pitches for caravans, motor-homes and tents.
- ◇ A further 150 seasonal pitches are available from March until October.
- ◇ At present we have 50 electric serviced pitches; some of these also include hardstanding, water and drainage.

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- ◇ Please specify on booking if you would like one of our hard standing pitches near to the facilities.
- ◇ There are 4 drinking water service points around the site.
- ◇ There is a chemical / waste water point with fresh water rinse.
- ◇ The park has two central Amenity Blocks with toilets, showers and utility room.
- ◇ 1st Block as follows:
 - ◇ The Ladies has 6 toilets and 5 hand basins, 4 soap dispensers plus 1 hand drier.
 - ◇ The Gents has 5 toilets, 5 hand basins, 3 soap dispensers and 1 hand drier plus 1 urinal.
- ◇ 2nd Block has Showers and Disable Wet Room & Toilet as follows:
 - ◇ Ladies has 4 showers with changing facilities, 2 sinks and hand drier.
 - ◇ There is a step into the ladies toilet of 21 cms.
 - ◇ Gents had 4 showers with changing facilities, 2 sinks and 1 hand drier.
 - ◇ There are 3 stone steps each of 11 cms high and 1 door step of 17 cms.
 - ◇ Disable Wet Room & Toilet, 1 shower with disable fixtures, 1 toilet, 1 sink, 1 soap dispenser and 1 hand drier plus pull cord alarm. There is also a wheelchair accessible ramp leading up into the room with rails. The key can be found at reception.
- ◇ There are 3 washing sinks in the utility room, 2 for washing-up and the third is for clothes washing.
- ◇ There is hot and cold running water to all areas in the central block.
- ◇ A waste "grey water" disposal point can be found at the side of the toilet block.
- ◇ A chemical waste disposal point is opposite the Amenity Blocks, through a gate.
- ◇ Parking on the grass outside caravan or tent is allowed.
- ◇ There are a number of dustbin areas, recycling points and fire points in the park.
- ◇ Pitches are allocated on booking and staff are happy to advice on the location and suitability for your requirements on enquiry, adjustments can be made if necessary and possible on arrival.

Swimming Pool

- ◇ The open-air unheated pool is open from June to early September; please check on booking as this can vary.
- ◇ The swimming pool is unsupervised – children under 14 must be accompanied by a responsible adult at all times.

Restaurant / Dining Room Bar & Lounges

- ◇ 2 Accessible parking bays are outside the restaurant entrance.
- ◇ There is ample room within for a wheelchair to manoeuvre and turn.
- ◇ Staff are available for assistance if required.
- ◇ There is level access to both the bar and restaurant.
- ◇ There are a selection of different tables and chairs. If possible, tables and chairs can be moved on request.
- ◇ Assistance is available for the partially sighted for reading menus.
- ◇ All areas are on one level apart from the Gents toilet.

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- ◇ The toilets which are adjacent to the bar and restaurant has level entry into the Ladies and one step into the Gents.
- ◇ Facilities include toilets and wash hand basins.
- ◇ There is an open sloping access from the bar to the conservatory.
- ◇ Access to the garden room from the caravan park is level. There is a double door fire exit to and from the conservatory with a ledge.

Garden

- ◇ There is a children's play area which has a gate to entry 85cm wide.
- ◇ The surface of the play area is mainly grass with safety rubber matting under the 1 meter fall play equipment as required.
- ◇ Wooden seating (benches) are provided around the area

Golf Driving Range

- ◇ The area around the Range is level and has no steps.
- ◇ All bays are Wheelchair accessible.
- ◇ All details are well signposted in clear readable font.

Additional Information

- ◇ Mobile telephone coverage is good in this area.
- ◇ There is a local bus service in Picket Piece and limited availability up to the park.

Contact Information

Address	Wyke Down Ltd, Picket Piece, Andover, Hampshire. SP11 6LX
Telephone	01264 352048
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Email	info2012@wykedown.co.uk ,
Office Hours	10am to 4pm

This statement is accurate at time of compiling and we have included as much detail as we can. We are always willing to give information on any aspect of our park. If this statement does not answer your particular question please let us know and we will endeavour to answer your question and amend this statement for future use.

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